

# WATER RATE NOTICE

P 131 872 | F 1800 448 882 | info@tr.qld.gov.au | www.tr.qld.gov.au  
PO Box 3021 Toowoomba QLD 4350 | Toowoomba Regional Council | ABN 99 788 305 360



This information was prepared as at 17 APR 2026



093741 - 000009 - 1/1 - BR QLD 4370  
LORRAINE EILEEN FAHY  
PO BOX 748  
WARWICK QLD 4370

REFERENCE NO: **7309601**  
ISSUE DATE: **24 APR 2026**  
DUE DATE: **27 MAY 2026**  
AMOUNT DUE: **14,944.74**

PROPERTY LOCATION: 29 Emmanulla Drive, KINGSTHORPE QLD 4400  
PROPERTY DESCRIPTION: Lot 130 RP208688, Lot 131 RP208688

## SUMMARY OF CHARGES

|                                                           |           |
|-----------------------------------------------------------|-----------|
| Water Infrastructure Charge for period ending 30 JUN 2026 |           |
| Opening Balance as at 17 APR 2026                         | 14,567.33 |
| Water Infrastructure Charge (See Over)                    | 397.27    |
| Discount on Water Infrastructure Charge @ 5%              | 19.86CR   |

Total amount payable if received by 27 MAY 2026 **14,944.74**

Total amount payable if not received by the due date **14,964.60**

## FREQUENTLY ASKED QUESTIONS

### I've recently purchased this property, why do I have to pay full rates?

Most likely your solicitor has allowed for the rates in your settlement. Please check your settlement statement to confirm this or contact your solicitor and/or agent.

### What period does this water consumption charge cover?

Where applicable a detailed water advice is included. This provides a breakdown of when your meter was read and the period these charges cover.

### How to view my rates account online?

Your rate notice may show an opening balance (debit or credit). The opening balance is made up of any unpaid rates and charges and/or payments made since your last notice. You can view receipts, rate notices or water rate notices, create an arrangement to pay or check your current balances online as a registered user at [www.tr.qld.gov.au/propertydetails](http://www.tr.qld.gov.au/propertydetails)

### Do I need to call to change my address?

You can update your postal address as well as other details and services here at: [www.tr.qld.gov.au/requests](http://www.tr.qld.gov.au/requests) or contact the customer service centre on **131 872**.



093741 - 000009

## HOW TO PAY - for a full list of payment options please see over the page



**Biller Code: 18366**  
**Ref: 7309601**

BPAY® this payment via Internet or phone banking.  
BPAY View® – View and pay this bill using internet banking.  
BPAY View Registration No.: 7309601

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Are you using the right biller code and reference number?



Pay using your smartphone



Download the Sniip App and scan the code to pay now.



Post Billpay

Pay in-store at Australia Post



\*414 0007309601



**24/7 phone payment**

phone  
1300 451 206

## DETAILED RATES AND CHARGES

| DESCRIPTION:                              | BASIS:  | HALF YEAR CHARGE: | AMOUNT:       |
|-------------------------------------------|---------|-------------------|---------------|
| Residential Infrastructure Charge 20mm *  | Units 1 | 397.27            | 397.27        |
| <b>Total Water Infrastructure Charges</b> |         |                   | <b>397.27</b> |

\*5% Discount applies if paid by due date

## METHODS OF PAYMENT



**Paying online** - Visit [www.tr.qld.gov.au/payments](http://www.tr.qld.gov.au/payments)



**Direct debit (rates easy-pay)** - You may have your rate notice paid directly from your nominated cheque or savings account on the due date or in small, regular payments in advance. Allow 7 days for the direct debit to be set up. For more information please contact Council on 131 872.



**Paying by phone** - 24/7, pay by phone using your Visa or Mastercard. Phone **1300 451 206**.



**By mobile** - Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. (*Sniip is not available for iPads or tablets.*)



**Biller Code: 18366**  
**Ref: 7309601**

**Telephone & Internet Banking – BPAY®**  
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: [www.bpay.com.au](http://www.bpay.com.au)

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**In-store**

**Australia Post** - Payments can be made at any Australia Post office with a copy of your rate notice. Cash, cheque or eftpos payments are accepted.



**Paying in person** - Cash, cheque, money order, eftpos, Visa or Mastercard. Present this notice to Council's customer service centres, 8.30am to 5pm weekdays (except public holidays). Service Centres are in Clifton, Crows Nest, Goombungee, Highfields, Millmerran, Oakey, Pittsworth and Toowoomba.



Services Australia

**Centrepay** - Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to request a Centrepay deductions form. Centrepay reference: 555 071 719T.



**Mail** - Mail your payment to Toowoomba Regional Council, PO Box 3021 Toowoomba Qld 4350. (*Payment must be received by the due date.*)

**Visa and Mastercard payments will attract 0.33% surcharge.**

Council cannot accept cheques issued by financial institutions that have discontinued cheque services. Please contact your financial institution about any change in cheque services that may impact you.

## IMPORTANT INFORMATION

Rates and charges for the property described in this notice are due and payable by the owner(s) of the property by the due date specified on the front of this notice.

**Discount, if applicable, will only be allowed if the Amount Due is received at Council by the due date.** If you post your payment, please ensure that the date of posting allows sufficient time for delivery to Council by the due date. Payment will not be allowed if your payment is received after the due date.

**Pensioners** who hold a pensioner concession card or Veterans Affairs gold card are eligible for a remission of rates. An application form must be completed at your local service centre on or before the due date for payment of this rate notice.

**Interest is charged on all overdue rates and charges** six monthly in arrears (ie. at the end of the previous half-year in which same became due and payable) at the rate of 8.5% per annum, calculated and charged half yearly.



Are you moving? Please ensure that you advise Council of your new postal address.



Please quote your reference number when writing or phoning.



If you're unable to pay this notice by the due date, please contact Council immediately to arrange a payment schedule.

## RECEIVE THIS NOTICE ELECTRONICALLY



### BPAY VIEW NOTICES

By using BPAY View, you can receive, pay and store your rate notices in your online banking account. You will be notified when your next notice arrives by email, SMS or internet bank notification, depending on your preference and Financial Institution.



### EMAIL NOTICES

You can now choose to receive your rates notices via email rather than through the post. Please help save our environment and register today.

Follow these steps:

- go to [www.tr.qld.gov.au/emailmyrates](http://www.tr.qld.gov.au/emailmyrates)
- register using information from the front of this notice.



### GO PAPERLESS WITH SNIIP

Simply register for **m-Billing™** in the Sniip app, and receive your bills directly into your mobile via a push notification.