

RATE NOTICE

P 131 872 | F 1800 448 882 | info@tr.qld.gov.au | www.tr.qld.gov.au
PO Box 3021 Toowoomba QLD 4350 | Toowoomba Regional Council | ABN 99 788 305 360



This information was prepared as at 26 JUL 2024

089705-024608-TV1
ALEXANDER MAYES
C/- TOOWOOMBA REGIONAL COUNCIL
RATES COLLECTION
PO BOX 3021
TOOWOOMBA QLD 4350

REFERENCE NO: **4128319**
ISSUE DATE: **2 AUG 2024**
DUE DATE: **4 SEP 2024**
AMOUNT DUE: **7,017.00**
VALUATION: **Averaged Value 14,000**

PROPERTY LOCATION: 16 Church Street, TOOWOOMBA CITY QLD 4350
PROPERTY DESCRIPTION: L3/RP5137:PAR DRAYTON

SUMMARY OF CHARGES

Rates and Charges for the half-year ending 31 DEC 2024

Opening Balance as at 26 JUL 2024	6,370.20
Rates and Charges (see over)	675.40
Discount (see over)	61.70CR
State Emergency Management Levy (see over)	33.10

FREQUENTLY ASKED QUESTIONS

I've recently purchased this property, why do I have to pay full rates?

Most likely your solicitor has allowed for the rates in your settlement. Please check your settlement statement to confirm this or contact your solicitor and/or agent.

How to view my rates account online?

Your rate notice may show an opening balance (debit or credit). The opening balance is made up of any unpaid rates and charges and/or payments made since your last notice. You can view receipts, rate notices or water rate notices, create an arrangement to pay or check your current balances online as a registered user at www.tr.qld.gov.au/propertydetails

Do I need to call to change my postal address?

You can update your postal address as well as other details and services here at: www.tr.qld.gov.au/requests or contact the customer service centre on **131 872**.

Total amount payable if received by 4 SEP 2024

7,017.00

Total amount payable if not received by the due date

7,078.70

HOW TO PAY - for a full list of payment options please see over the page

 **Bill Code:** 18366
Ref: 4128319

BPAY® this payment via Internet or phone banking.
BPAY View® - View and pay this bill using internet banking.
BPAY View Registration No.: 4128319

® Registered to BPAY Pty Ltd ABN 69 079 137 518



Are you using the right Biller Code and Reference Number?



Pay using your smartphone



Download the Sniip App and scan the code to pay now.



Post Billpay

Pay in-store at Australia Post



*414 004128319



24/7 phone payment

Phone
1300 451 206

DETAILED RATES AND CHARGES

DESCRIPTION:	BASIS:		RATE / CHARGE:	AMOUNT:
General Rate - Category 1.1*	Minimum	14,000	0.007910	617.00
Public Transport Levy	Units	1	39.800000	19.90
Waste Facilities & Landfill Rehabilitation Levy	Units	1	77.000000	38.50
Total Council Rates and Charges				675.40
State Emergency Management Levy 1(A)	Units	1	66.200000	33.10
Total State Emergency Management Levy				33.10

* 10% Discount applies if paid by the due date

Council will receive an annual payment of \$5,369,685 from the State Government to mitigate any direct impacts of the State Waste Levy on households in Council's area

METHODS OF PAYMENT

-  **Paying online** - Visit www.tr.qld.gov.au/payments

 **Direct debit (rates easy-pay)** - You may have your rate notice paid directly from your nominated cheque or savings account on the due date or in small, regular payments in advance. Allow 7 days for the direct debit to be set up. For more information please contact Council on 131 872.

 **Paying by phone** - 24/7, pay by phone using your Visa or Mastercard. Phone **1300 451 206**.

 **By mobile** - Download the Sniip app to your iPhone or Android device, create your account, select 'Scan to Pay Bills' and scan the circular QR code to pay now. *(Sniip is not available for iPads or tablets.)*

 **In-store** **Australia Post** - Payments can be made at any Australia post office with a copy of your rate notice. Cash, cheque or eftpos payments are accepted.

 **Paying in person** - Cash, cheque, money order, eftpos, Visa or Mastercard. Present this notice to Council's customer service centres, 8.30am to 5pm weekdays (except public holidays). Service Centres are in Clifton, Crows Nest, Goombungee, Highfields, Millmerran, Oakey, Pittsworth and Toowoomba.

 **Services Australia** **Centrepay** - Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to request a Centrepay deductions form. Centrepay Reference: 555 071 719T.

 **Mail** - Mail your payment to Toowoomba Regional Council, PO Box 3021 Toowoomba Qld 4350. *(Payment must be received by the due date).*



Biller Code: 18366
Ref: 4128319

Telephone & Internet Banking — BPAY®
Contact your bank or financial institution to make this payment from your cheque, savings, debit, credit card or transaction account. More info: www.bpay.com.au

© Registered to BPAY Pty Ltd ABN 69 079 137 518

Visa and Mastercard payments will attract 0.33% surcharge.

Council cannot accept cheques issued by financial institutions that have discontinued cheque services. Please contact your financial institution about any change in cheque services that may impact you.

IMPORTANT INFORMATION

Rates and charges for the property described in this notice are due and payable by the owner(s) of the property by the due date specified on the front of this notice.

Discount will only be allowed if the Amount Due is received at Council by the due date. If you post your payment, please ensure that the date of posting allows sufficient time for delivery to Council by the due date. Discount will not be allowed if your payment is received after the due date.

Valuations are used in the calculation of the general rate. Any enquiries concerning valuations and objections should be addressed to the Department of Resources, 203 Tor Street, Toowoomba - phone 137 468.

Pensioners who hold a pensioner concession card or Veterans Affairs gold card are eligible for a remission of rates. An application form must

be completed at your local service centre on or before the due date for payment of this rate notice.

Interest is charged on all overdue rates and charges six monthly in arrears (ie. at the end of the previous half-year in which same became due and payable) at the rate of 8.5% per annum, calculated and charged half yearly.

-  Are you moving? Please ensure that you advise Council of your new postal address.
-  Please quote your Reference Number when writing or phoning.
-  If you are unable to pay this notice by the due date, please contact Council immediately to arrange a payment schedule.

To view the Rating Category Statement 2024/25 which includes information as to your right to object to the categorisation of your land please visit www.tr.qld.gov.au/ratecategories or contact us.

RECEIVE THIS NOTICE ELECTRONICALLY



BPAY VIEW NOTICES

By using BPAY View, you can receive, pay and store your rate notices in your online banking account. You will be notified when your next notice arrives by email, SMS or internet bank notification, depending on your preference and Financial Institution.



EMAIL NOTICES

You can now choose to receive your rates notices via email rather than through the post. Please help save our environment and register today. Follow these steps:

- go to www.tr.qld.gov.au/emailmyrates
- register using information from the front of this notice.



GO PAPERLESS WITH SNIIP

Simply register for **m-Billing™** in the Sniip app, and receive your bills directly into your mobile via a push notification.