

1 Purpose

Council considers it appropriate to provide a rebate to landowners where the occupier is receiving home haemodialysis treatment and, as a result of the treatment, causes the landowner to incur higher water consumption charges due to the process used to treat the medical condition.

This policy describes the eligibility criteria and the administrative procedure to process applications for the granting of water charges rebate due to higher water consumption as a result of home haemodialysis.

2 Scope and applications

Council may grant a rebate to a landowner where the occupier is receiving home haemodialysis treatment which requires the use of a substantial amount of water during the home haemodialysis treatment.

3 Principles

This policy aligns with Council's 2024 - 2029 Corporate Plan focus area/s of people/place/prosperity/performance and is guided by the key priorities defined within the Toowoomba Regional Council's Corporate Plan (2024 - 2029):

- 4.2 Continue to pursue prudent financial management and sustainability.
- 4.7 Knowing and managing our risks.

In considering applications under this policy, Council will be guided by the following principles:

- The same treatment for any landowner with similar circumstances;
- Transparency by making clear the requirements necessary to receive concessions.

In addition to upholding the principles outlined above, Council is committed to upholding the obligations within the *Human Rights Act 2019* by giving proper consideration to the provisions of the Act when making decisions relevant to this policy.

4 Content

4.1 Amount of rebate per water cycle

A rebate of 50% of the water consumption charges to a maximum of \$300.00 each half year depending on the quantum of water consumption attributable to the home haemodialysis treatment.

4.2 Requirements for application

1. The occupier permanently resides at the subject property where the home haemodialysis equipment is installed;
2. The occupier receives the home haemodialysis treatment using the haemodialysis machine installed at the subject property;
3. The landowner must complete and submit the Water Charges Rebate (Home Haemodialysis) Application form to the satisfaction of Council which will include a section to be completed by Queensland Health confirming the occupier is a home haemodialysis patient at the subject property.

4.3 Criteria for granting rebate

Subject to clause 4.2, the landowner will be eligible for the rebate where:

1. The landowner personally suffers hardship as a result of the imposition of higher water charges associated with home haemodialysis treatment being provided at the subject property; and
2. The landowner or occupier resides permanently at the subject property.

5 Responsibilities/accountabilities

Council Officers are to ensure that they are fully conversant with the requirements and that the handling of applications is consistent with this policy.

6 Relevant laws

Local Government Act 2009 *Local Government Regulation 2012*

7 Related policies/documents

Members of the public can access Council policies on Council's website. If a policy listed below does not appear on the website please contact 131 872 or email info@tr.qld.gov.au to request a copy. Staff may access policies via the [Policy Register and Review Schedule](#).

Council policies

2.57 Revenue Policy

Other documents

Council's Annual Budget Resolution

[Corporate Plan 2024 - 2029](#)

8 Related forms

Water Charges Rebate (Home Haemodialysis) Application Form DM#5621711

9 Definitions

Term	Definition
Landowner	A person who is registered as the property owner.
Occupier	A person who occupies the property and who may or may not be the landowner and who receives the home haemodialysis treatment.
Haemodialysis	The filtering of blood to remove waste and excess fluid required by patients with kidney failure.
Home haemodialysis	The process of haemodialysis performed in a patient's home who are medically deemed appropriate for self-care.

10 Policy details

Policy category:	Council Policy	Policy version number¹:	5.00
Date adopted/approved:	30 July 2025	Effective date:	30 July 2025
Approval authority:	Council		
Policy Owner:	Financial Services Branch		
Contact officer:	Principal Rates and Revenue		
Review date:	July 2028		

11 Revision history

Policy version	Approval date	DM Reference
1.00	15 October 2013	5620821v1
2.00	11 June 2014	5893641v1
3.00	11 September 2015	6353470v2
4.00	9 July 2018	7433589v2
5.00	11 June 2021	9684038v2
6.00	30 July 2025	11367317v2

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